Eileen M. Rowley File Dated: 11/13/08

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I. <u>Profession</u> <u>Accrediting Agency or Jurisdiction</u> <u>Date of Admission</u>

Mediator New York State Dispute Resolution Assn. 1990

## II. <u>Professional Organization</u> <u>Date of Admission</u> <u>Active/Inactive</u>

New York State

Dispute Resolution Assn. 1990 Active since 1990

## III. General professional experience:

In 1996/1997 I was in Antioch University's master's program for conflict resolution.

I have been a divorce mediator since 1990, handling complex financial issues, sometimes involving bankruptcy, working with various pensions, budget planning, appraisals and valuations.

For the past 17 years I have worked in the court setting on a regular basis with small claims issues, and those involving family and divorce.

#### **EXPERIENCE**

1991 – Present Atlantis Mediation Rhinebeck, NY

#### **Principal**

- Private mediation for family, divorce, workplace and contractual issues
- Provide training, meeting facilitation and mediation services

## May 2004 – August 2008 **Dispute Resolution Center** Kingston, NY

## **Agency Director, Ulster County**

- Manage mediation program for Ulster County
- Responsible for program development; quality oversight; supervise staff and 30 volunteer mediators
- Certified by UCS as lead mediation trainer to provide 32 hour initial mediation trainings; provide peer mediation training, provide negotiation training for County department heads, school administrators and faculty

#### October 2003 – May 2004 **Dispute Resolution Center**

Carmel, NY

#### **Agency Director, Putnam County**

- Manage mediation program for Putnam County
- Responsible for program development, mediator oversight, training and fund raising

1989 - 2000

# **Mediation Services of Saratoga, Warren & Washington Counties**Saratoga Springs, NY **Agency Director**

- Directed three-county program. Built volunteer pool to 66 volunteer mediators and four staff
- Responsible for providing training and quality control of mediation services
- Managed all aspects of mediation program
- Participated in numerous and varied trainings relating to all aspects of mediation
- Served as special ed, community, small claims, divorce mediator, matrimonial and Lemon Law

1983 – 1985 **Neighborhood Reinvestment Corp.** Saratoga Springs, NY

#### Office Manager

- Wrote all office reports and correspondence
- Scheduled all meetings and events in the Northeast region
- Provided support to Northeast staff

#### **EDUCATION**

1996 – 1999 <u>Antioch University</u> Yellow Springs, OH

28 credits in master's program, conflict resolution, with emphasis in land use and environmental

Internship, Environmental Advocates, 1997

Albany, NY

Internship, Consensus Building Institute (<u>www.cbuilding.org</u>), 1996

Cambridge, MA

1994 – 1996 <u>SUNY, Albany</u>

Albany, NY

Biology & Chemistry

Pace University Land Use Institute, 2005

New Windsor, NY

## PROFESSIONAL AFFILIATIONS

### Arbitrator, New York State Lemon Law Program and Fee Dispute Program

Board Member, New York State Dispute Resolution Assn., Inc. (NYSDRA, <a href="www.nysdra.org">www.nysdra.org</a>), 6 years Co-Chair, Government Affairs Committee, NYSDRA

Member, Nominating Committee, NYSDRA

## **IV.** General pertinent experience:

I have mediated over one thousand cases in my career. Additionally, for seventeen years I have been the County Agency Director of the New York State Court System's Community Dispute Resolution Centers Program with supervision of 35-66 volunteer mediators at any given time. UCS's Office of ADR & Court Improvement has certified me as a mediation trainer and I have performed in that capacity over the last four years.

#### V. Mediation training:

Training history:

1989

12/5/89, Panel Discussion: Deadlock, 2 hours

1990

2/1/90, Anger: What's Constructive, What's Destructive, 2 hours

3/90, Initial Mediation Training, 25 hours

5/1/90, Multi-Party Disputes, 2 hours

7/12/90-7/16/90, Haynes Family & Divorce Training, 40 hours

10/23/90, Psychodrama Applications, 2 hours

11/30/90-12/1/90, Train the Trainer, Peer Mediation, 14 hours

1991

2/5/91, Advanced Divorce & Family, 14 hours

3/21/91, Mediation Skill Building Techniques, 2 hours

5/7/91, Families in Transition, 2.5 hours

7/25/91, Outward Bound, Trust Building Between Mediators, 2 hours

9/23/91, Agreement Writing, Case Study, 2 hours

11/18/91, Pinsley (CPAs) Taxes & Separating Partners, 2 hours

1992

2/11/92, Advanced Mediation Techniques, 2 hours

6/19/92, Family & Divorce, 8 hours

10/17/92, Parent/Teen Mediation Training, 2 hours

12/2/92, Removing Children from Emotional Trauma of Divorce, 2.5 hours

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1993
      3/23/93, Victim/Offender Training, 3 hours
       5/14/93-5/16/93, National Association for Mediation in Education Training
      for Trainers, 18 hours
       6/18/93-6/19/93, Beyond Problem Solving: Ritual & Spirit in Mediation, 14 hours
       6/29/93, Native American Peacemaking, 2 hours
       11/9/93, How to Deal With Difficult People, 2 hours
       11/9/93, Academy of Family Mediators Conference, 2 hours
1994
      8/27/94, Advanced Training in Divorce Mediation, 4 hours
1995
      4/12/95, High Conflict Divorce Impact on Children, 3 hours
      4/27/95, Advanced Mediation Techniques, 3 hours
       10/26/95, HIV and the Law, 2 hours
       10/28/95, Family Group Case Studies, 4 hours
1996
       2/10/96, NYSDRA Victim/Offender Mediation Training, 12 hours
       3/9/96-3/10/96, Multi-Party Collaborative Problem Solving, 14 hours
       3/27/96-3/31/96, Haynes Family & Divorce Training, 40 hours
       10/9/96, Agreement Writing, 2 hours
       10/11/96, The Hidden Cost of Injustice, 2 hours
       10/23/96, Lemon Law Arbitration Training, 8 hours
1997
       3/13/97, Domestic Violence Issues, 2.5 hours
       5/21/97, Small Claims Court Issues, 2 hours
       6/10/97, Case Studies, 2 hours
      9/15/97-9/16/97, Grantsmanship & Funding Strategies, 12 hours
       9/17/97, Train the Trainer: Lemon Law Arbitration, 8 hours
       10/7/97, Lemon Law Training (as trainer), 3 hours
       10/20/97, Financial Issues in Separation/Divorce Mediation, 3 hours
1998
       1/13/98, Case Studies, 3 hours
       3/18/98-3/19/98, ADR & the Public Sector: Building Bridges to the Future,
          Albany Law School Conference, 9 hours
       3/21/98, NYSDRA/UCS Regional Training, Rosendale, NY
          Framing Complex Issues (Fisher), 3 hours
          Ethical lDilemmas (Hedeen), 3 hours
       4/25/98, Face Saving (as trainer), 3 hours
          Ethical Decisions, (Johanson), 3 hours
       6/3/98, Domestic Violence Issues, (B. Potter), 3 hours
       6/17/98-6/23/98, Custody & Visitation, (Johanson), 9 hours
       9/14/98, DSS/Foster Care/PINS Prevention (Herschleb/Beauclaire), 2 hours
       10/23/98, Covey's 7 Habits for Highly Effective People (Collins), 6.5 hours
       12/3/98, Child Support Training, 3 hours
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1999	
	5/11/99, Transformative Approach to Mediation (Johanson), 3 hours
	6/23/99-6/24/99, USPS Transformative Mediation Training, 16 hours
	10/27/99-11/2/99, Initial Mediation Training (as co-trainer), 25 hours
2000	
	6/16/00, Highlights of Mediator Techniques (D. Fisher), 6 hours
2001	
	Mediation Training: Collaborative Problem Solving (as co-trainer), 25 hours
2004	
	4/22/04-4/26/04, Initial Mediation Training (as co-trainer), 32 hours
	5/19/04-5/20/04, Train the Trainer, Initial Mediation Training (UCS), 16 hours
	10/1/04-10/3/04, Initial Mediation Training (as trainer), 32 hours
2005	
	3/29/05, Peer Mediation Training (as trainer), 7 hours
	9/27/05-10/1/05, Association for Conflict Resolution Conference, 24 hours
	11/28/05-11/29/05, Peer Mediation Training (as trainer) 14 hours
2006	
	2/3/06-2/4/06, UCS Advanced Issues Training, 16 hours
	6/15/06-6/16/06, NYSDRA/ACR-GNY Conference, 8 hours
	10/25/06-10/28/06, ACR Conference, Philadelphia, 24 hours
	11/15/06-11/16/06, Eldercare Mediation Training, 16 hours
2007	11/10/00 11/10/00, Elacionic Medianich Training, 10 hours
2007	12/7/07-12/8/07, Advanced Workplace Training, (by trainers from Facilitated
	Solutions, Winnipeg, Canada), 16 hours
2008	solutions, winnipeg, cumula, 10 hours
2000	3/8/08-3/15/08, Initial Mediation Training (as trainer), 32 hours
	5, 5, 55 5, 15, 55, Initial Floridation Flaming (as trainer), 52 notif
	10/24/08, Ethical Issues in Mediation, 3 hours
	Mediator Certification, 1.5 hours

## VI. Pertinent bankruptcy training:

I have worked with representatives of Northwestern Mutual on bankruptcy issues over the past ten years.

## VII. General pertinent business or legal experience:

My seventeen years of divorce mediation has included valuations including businesses, pensions, homes and personal portfolios, as well as other complex financial issues.